



Information for patients and families/carers

What is the Self-harm Intervention Programme (SHIP)?

SHIP provides people who self-harm with quick access to support and counselling to help deal with the issues that are causing distress. It equips people with new ways of coping with problems.

Who is it for?

SHIP is suitable for people aged 11 and over who have self-harmed and have personal or social problems that are causing distress. Before you are referred to SHIP, your needs will be assessed to make sure this is the right service for you. Some people who self-harm may need care by mental health services in the local Trust rather than SHIP.

SHIP also offers a short period of education and support to people who care for someone who self-harms (eg a parent, partner or friend).



Who provides the service?

SHIP is provided by a network of voluntary sector organisations offering counselling, that work in partnership with your GP and local health services. These organisations are listed in the table. They employ experienced counsellors, who work to professional standards and are highly skilled.

Where is the service provided?

SHIP is provided at a range of locations within each of the five Trust areas, so it's available right across Northern Ireland to anyone who needs it. Help is usually offered at the premises of a voluntary sector organisation or health centre within your local Trust area.

If I am interested, what happens next?

If you or a family member is interested in this service and give permission, we will share your contact details and other relevant information with the relevant voluntary sector organisation.

- 1. You will be contacted by phone within the next few days to arrange an appointment. Please keep your phone turned on.
- 2. People who self-harm will usually be offered an appointment within a week of being contacted by SHIP.
- 3. Family members or carers will usually be offered an appointment within two weeks of being contacted by SHIP.

Can I have more time to think about using SHIP?

With your permission, if you are interested in SHIP, but are unsure about using the service, we can still pass on your details to the service provider in your area. Someone will phone you and you will have the opportunity to discuss any concerns and ask questions. You can then decide whether or not you want to use the service.

Is it possible for a parent/carer/friend to get support even if I don't want counselling?

Yes, even if you don't want counselling, someone else close to you can get some support. A family member or friend can be referred by a health professional, or they can contact the SHIP service directly using the telephone numbers provided. **Please note these numbers are for families and carers only. People who self-harm must be referred by a health professional.** Lines are open Mon–Fri 9am–4pm (excluding public holidays).

Trust area	SHIP provider	Telephone number
Belfast Northern	ASCERT	0800 254 5123
South Eastern Southern	Inspire Wellbeing	0800 987 4117
Western	Zest	028 7126 6999

SHIP will not share any of your personal information, but will give your parent/carer/friend advice on how they can help you and how they can cope better themselves.

What should I do if I feel like harming myself?

You should contact your GP or the 'out-of-hours' GP immediately. If you have difficulty reaching a GP, you can attend a hospital Emergency Department, or ring 999 if you or someone else is at immediate risk.

GP out-of-hours		Telephone number
Belfast Trust	North and West South and East	028 9074 4447 028 9079 6220
Northern Trust		028 2566 3500
South Eastern Trust	North Down and Ards Lisburn and Downpatrick	028 9182 2344 028 9260 2204
Southern Trust		028 3839 9201
Western Trust		028 7186 5195
Useful numbers		

Lifeline – 24 hour crisis response helpline	0808 808 8000
Samaritans (listening ear)	116 123
Childline	0800 1111



Public Health Agency

12-22 Linenhall Street, Belfast BT2 8BS. Tel: 0300 555 0114 (local rate). www.publichealth.hscni.net

Find us on:





