

**PUBLIC HEALTH AGENCY CORPORATE PLAN 2017-2021**

**PUBLIC CONSULTATION QUESTIONNAIRE**

**Opens: 9am Monday 28 November 2016**

**Closes: 4pm Friday 17 February 2017**

**Public Health Agency Corporate Plan 2017-2021**

**Public Consultation Questionnaire**

Please use this questionnaire to send us your views on the draft Public Health Agency Corporate Plan 2017-2021.

The consultation is open from 9am Monday 28 November 2016 until 4pm Friday 17 February 2017.

Please send your response in writing to [phacorporateplan@hscni.net](mailto:phacorporateplan@hscni.net) or to:

PHA Corporate Plan Consultation  
Public Health Agency  
4th Floor South  
12-22 Linenhall Street  
Belfast  
BT2 8BS

If you have any questions about this questionnaire, or the consultation process, or if you require this document in an alternative format (such as large print, Braille, disk, audio file, audio cassette, Easy Read or in minority languages) please contact:

**Julie Mawhinney, Project Support Manager, Public Health Agency,   
12-22 Linenhall Street, Belfast, BT2 8BS.**

**Telephone: (028) 9536 3461 or email:** [**julie.mawhinney@hscni.net**](mailto:julie.mawhinney@hscni.net)**.**

**Introduction**

The Public Health Agency (PHA) was established in 2009 to take forward work to improve health and social wellbeing, protect the community against communicable disease and other dangers to health and social wellbeing, and reduce health inequalities.

This new draft Corporate Plan 2017 – 2021, sets out our priorities for how we will continue to progress this work over the next four years. We want to hear your views on the proposed direction, outcomes and associated actions to help achieve these outcomes.

The content of this draft Corporate Plan has been developed through a programme of engagement with key internal and external stakeholders, review of our previous Corporate Strategy (2011 – 2015) and takes account of Department of Health (DoH) priorities, especially Making Life Better as well as the draft Programme for Government. It has also been informed by our partnership working with local councils on the development of Community Plans.

It is recognised that the Plan is being developed at a period of change in Health and Social Care. While this presents challenges, it also opens up opportunities. In particular the Health Minister’s 10-year vision to transform the current HSC system, *Health and Wellbeing 2026: Delivering Together*, which envisages a “new model of person-centred care focused on prevention, early intervention, supporting independence and wellbeing” will fundamentally drive and direct our work over the next four years.

The Corporate Plan is by its nature a high level document, setting the role, direction and priorities for the PHA from 2017 – 2021, and setting out our commitment to work collaboratively with others. The Plan will be supported by our annual business plans, which will also enable us to incorporate new priorities and respond to new challenges that may arise over the four year period.

An initial draft equality screening is also attached. It should be noted however that this is still a provisional document, with ongoing work to identify further data. The final equality screening will also be informed by replies to the two equality questions in this questionnaire and will ultimately be refined in the light of the final version of the Corporate Plan, taking account of responses to this consultation.

We would encourage you to read the draft Corporate Plan, and would welcome your comments, through completing this questionnaire. We would also be happy to receive any other comments that you feel do not fit into the questions set out in this questionnaire.

Please send your completed questionnaire, and or any other comments, by post or by email to [phacorporateplan@hscni.net](mailto:phacorporateplan@hscni.net)

**Consultation Questionnaire**

This questionnaire has been designed to help stakeholders respond to the Draft PHA Corporate Plan 2017 – 2021.

Written responses are welcome either using this questionnaire template or in an alternative format which best suits your comments.

The following consultation questions focus on core elements of the draft Corporate Plan 2017-2021. The purpose, vision and values and each of the five outcomes are set out within this document however it is recommended that you refer to the full draft found on [www.publichealth.hscni.net](http://www.publichealth.hscni.net)

Using the scale, please indicate using a cross (x) or a tick (√) to what extent you agree or disagree with the content in each of the sections.

1 = Strongly Disagree; 2 = Disagree; 3 = Neither agree nor disagree; 4 = Agree;   
5 = Strongly Agree

# Please also note your comments and views in the text boxes provided.

**YOUR RESPONSE MUST BE RECEIVED BY 4pm ON FRIDAY 17 FEBRUARY 2017**

(*Please tick the relevant box*)

I am responding:

* as an individual
* on behalf of an organisation
* other, please specify: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Name: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Job Title: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Organisation: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

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Email: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

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| **Purpose, Vision and Values** |

# PURPOSE, VISION AND VALUES

Our Purpose

Protect and improve the health and social wellbeing of our population and reduce health inequalities through strong partnerships with individuals, communities and other key public, private and voluntary organisations

Our Vision

All people are enabled and supported in achieving their full health and wellbeing potential and inequalities in health are reduced

Our Values:

* We will put individuals and communities at the heart of everything we do in improving their health and social wellbeing and reducing health inequalities
* We will act with openness and honesty and will treat all with dignity, respect and compassion as we conduct our business
* We will work in partnership to improve the quality of life of those we serve
* We will listen to and involve individuals and communities
* We will value, develop and empower our staff and strive for excellence and innovation
* We will be evidence led and outcomes-focussed

**Q1: Do you agree with the vision and values? If not, what alternative do you suggest?**

1 = Strongly Disagree; 2 = Disagree; 3 = Neither agree nor disagree; 4 = Agree; 5 = Strongly Agree

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| **Outcomes** |

**Outcome 1**

## All children and young people have the best start in life

What happens to children and young people in their earliest years is key to their outcomes in adult life. This includes good health, an adequate standard of living, a secure family environment, physical activity and protection from harm.

Growing up is a time in life of considerable physical, social and emotional development. In order to give all children and young people the best start in life it is important that we ensure high quality public health and wellbeing services are provided for all from antenatal care onwards.

We will work to:

1. improve the health and wellbeing of all children and young people by strengthening universal services and  embedding early intervention approaches;
2. introduce and develop antenatal and new born population screening programmes in line with the recommendations of the national and local screening committees;
3. promote and secure the best outcomes for children and young people through implementation of a range of early years evidence based/informed programmes;
4. implement a range of early years interventions and programmes that support parents to provide a safe and nurturing home environment, and, address issues that adversely impact on children;
5. protect the health of children and young through vaccination and immunisation programmes and working with nurseries and schools to prevent spread of infection in those settings.

**Q2: Do you agree with Outcome 1: All children and young people have the best start in life? If not, what alternative do you suggest?**

1 = Strongly Disagree; 2 = Disagree; 3 = Neither agree nor disagree; 4 = Agree; 5 = Strongly Agree

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**Outcome 2**

## All older adults are enabled to live healthy and fulfilling lives

As a population, we are living longer lives and many older adults enjoy good health and make significant contributions to their families, their friends and to society.

For some however, older age brings a risk of social isolation and poor physical and mental health and wellbeing. So with longer life expectancy comes the need to protect and promote the health of older adults and to incorporate a lifelong approach to positive health. We must work in partnership with others to ensure older people are valued, respected and protected; and that every opportunity is afforded them to live healthy and fulfilling lives.

In the context of an ageing population, and growing public health issues such as dementia, we must ensure that future policies, programmes and investments are age-friendly and enable our older adult population to maintain active, healthy and independent lives. Access to opportunities for social engagement are also important as this encourages and engages people in activities that impact on both physical and mental health and wellbeing and supports interaction across generations.

We will work to:

1. develop and implement multi agency healthy ageing programmes, to engage and improve the health and wellbeing of older people;
2. promote appropriate intervention programmes within all settings to detect and manage mental ill health and its consequences;
3. promote inclusive, inter-generational physical and mental health messages and initiatives that enable longer, healthy and fulfilling lives;
4. protect the health of older adults through immunisations and screening;
5. support programmes and initiatives, including e-health and technology based approaches that promote independence and self-management.

**Q3: Do you agree with Outcome 2: All older adults are enabled to live healthy and fulfilling lives? If not, what alternative do you suggest?**

1 = Strongly Disagree; 2 = Disagree; 3 = Neither agree nor disagree; 4 = Agree; 5 = Strongly Agree

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**Outcome 3**

## All individuals and communities are equipped and enabled to live long healthy lives

Adults now generally enjoy better health and can expect to live longer than previous generations. However there are still many challenges in respect of living healthier lives and health inequalities, including increasing long term damage related to health behaviours such as poor diet, low levels of physical activity, smoking, and alcohol consumption for many.

As well as equipping people to live long healthy lives across all settings and environments we must also help to prevent them from needing health interventions. This includes providing people with the information and support they need to take control of their physical and mental health and make healthy lifestyle choices; access to immunisation programmes, and to screening and detection programmes; public health approaches to palliative and end of life care; and tackling issues that are linked to poor health outcomes. Promoting healthy choices and healthier environments and communities, including within workplaces will also be a key focus to enable everyone to live long healthy lives.

We will work to:

1. ensure people are better informed about health matters through easily accessible up-to-date information and materials;
2. introduce and develop adult population screening programmes in line with the recommendations of the national and local screening committees and engage with primary care, pharmacies and relevant voluntary groups to promote specific screening programmes in local communities;
3. develop and implement with partners a range of coordinated actions across communities and HSC settings to improve mental health and wellbeing and reduce the level of suicide;
4. develop and implement a wide range of multi- agency actions across all settings to promote healthy behaviours including promotion of healthy weight and physical activity; improve sexual health; reduce harm from alcohol and drug misuse; reduce home accidents; and prevent skin cancer;
5. protect the health of individuals and communities through timely responses to outbreaks and emergency planning, implementing immunisation programmes and promoting key health protection messages.

**Q4: Do you agree with Outcome 3: All individuals and communities are equipped and enabled to live long healthy lives? If not, what alternative do you suggest?**

1 = Strongly Disagree; 2 = Disagree; 3 = Neither agree nor disagree; 4 = Agree; 5 = Strongly Agree

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**Outcome 4**

## All health and wellbeing services should be safe and high quality

Access to and provision of safe, high quality services to the right people at the right time is a key factor in determining the best health outcomes. The services we provide must be responsive, efficient and of a high quality to meet the needs of our people and communities.

Experiences of care must also demonstrate safe, compassionate services in which service users and carers are engaged and involved. The co-production and co-design of services is integral to this. The active involvement and meaningful engagement of service users and carers is central to maintaining and improving quality, safety and patient experience alongside improving efficiency and effectiveness of services.

This will involve, working together to ensure the sharing of learning and best practice; the achievement of quality standards; the provision of professional advice on services, workforce requirements and training; and embedding personal and public involvement (PPI) across programmes and organisations.

We will work to:

1. provide leadership and direction to the HSC for PPI to ensure services are co-designed and co-produced with service users and carers;
2. provide leadership and support to the HSC in the development and implementation of a comprehensive patient and client experience programme;
3. improve patient safety and experience by bringing leadership to reducing Health Care Associated infections including MRSA and C.difficile across the health and social care economy;
4. provide professional advice to HSC organisations and work with these organisations to ensure the HSC workforce has the skills, opportunities and supervision arrangements to work with patients and clients to improve the safety, reliability and quality of care;
5. drive forward, share and embed regional learning from relevant reviews and recommendations.

**Q5: Do you agree with Outcome 4: All health and wellbeing services should be safe and high quality? If not, what alternative do you suggest?**

1 = Strongly Disagree; 2 = Disagree; 3 = Neither agree nor disagree; 4 = Agree; 5 = Strongly Agree

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**Q6: Is there an outcome or action you feel is missing or is not sufficiently reflected?**

Yes [ ] No [ ]

Please include any comments below

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| **Other Matters** |

**Q7: Have you any other comments or suggestions to improve the document as a whole? If so, please outline these below**

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| **Equality** |

**Q8: In your opinion, is there anything set out in this draft Plan likely to have an adverse impact on equality of opportunity on any of the nine equality groups identified under Section 75 of the Northern Ireland Act 1998?**

The nine key groups are:

* people with different religious belief
* people of political opinion
* people of different racial groups
* people of different ages
* people of different marital status
* people of different sexual orientation
* men and women generally
* people with a disability and people without
* people with dependants and people without

Yes [ ] No [ ]

If Yes, please state the group or groups and provide comment on what you think should be added or removed to alleviate the adverse impact

**Section 75 also promotes ‘equality of opportunity’ which means that everyone in society should be able to compete on equal terms.**

**Q9: In your opinion, is there an opportunity for the draft Plan to better promote equality of opportunity or good relations?**

Yes [ ] No [ ]

If you answered yes to this question, please give details as to how.

**Consultation Process and Privacy Statement**

The PHA will publish a summary of responses following completion of the consultation process on the corporate website. The responses will be used to amend and further develop the draft Corporate Plan. Your response, and all other responses to the consultation, may be disclosed on request, in line with Freedom of Information.

**Thank you for taking the time to complete and return this questionnaire. We very much value your input.**